

R&R Services and Repairs, Inc.

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News Brief

www.data-collection.com

MIKE'S MAGIC **DO YOU KNOW???**

EPROM - This is the “chip” that holds the MicroCode that runs the POST (**Power **On Self Test**) routines and “SETUP” parameters for each terminal. As the product evolves, updates (fixes as well as new capabilities) are implemented via revised versions of the MicroCode which get burned into new “chips”. We’ve seen situations where specialized software requires a very specific version of the Microcode. When adding additional terminals, **be aware of what version is required by your application software**. If you have any questions, I’m here for you.**

MANUALS - Do you know where your reference manuals are? They can be extremely valuable for troubleshooting and can help you solve many problems. I can fax you selected pages if you can’t find your books. Just call.

Whether adding to an existing network, installing a new network or simply keeping your existing network running at peak performance, knowing how to avoid problems can save many hours of troubleshooting later on. Call me first to review your plans, I might be able to identify some potential “gotchas” and save you some headaches.

Thanks for your business!

Ron, Jack, Tottie & Mike